DEQ ASBESTOS COMPLAINT FLOW CHART 2015

Enforcement Division (ENFD) or Asbestos Control Program (ACP) Receives Complaint

ENFD Validates Complaint

Complaint Not Valid

ENFD Close Complaint

Complaint Concerning Permitted Activity

Refer to ACP
Who sends WL or VL with compliance options and timelines

RP Returns to Compliance and ACP Closes Complaint

Complaint Valid

Complaint Concerning Non-Permitted Activity: 1st violation

ENFD sends WL or VL with compliance options and timeframes

RP Returns to Compliance and ENFD Closes Complaint

RP Does Not Return to Compliance and ENFD confers with ACP to Prioritize for Formal Enforcement

Complaint Concerning Non-Permitted Activity: 2nd and subsequent violations or egregious violation the caused harm

ENFD sends VL with compliance options and timeframes and ENFD confers with ACP to Prioritize for Formal Enforcement

RP Does Not Return to Compliance and ACP Closes Complaint